

Local press celebrates Hengist Field Care Home CQC rating



Hengist Field Care Centre is now officially 'good'. Pictured are staff with manager Neli Koleva

"Staff supported people in a way that encouraged them to retain skills and independence."

Inspectors said there were sufficient numbers of staff to safely meet residents' needs.

"Staff had the right training for their roles. They showed a good knowledge of people's medical conditions and how to respond

to needs associated with them," they said.

"People said they were cared for by a kind staff team who they got on well with."

Inspectors also noted a problem with updating residents' records was being rectified.

Manager Neli Koleva said she was pleased with the outcome.

She added: "I'd like to take this opportunity to say a big thank you to my dedicated staff, all of whom are caring and passionate in providing person-centred care to our residents. The care they provide not only meets the medical and care needs of our residents but also supports overall well-being and independence."

Care o raises charit

Staff at Hengist
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more than £670

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August 3, wher
went to The Se

Sharon Kyna
recreation and
leader, said: "I
day, the weathe
with beautiful
too hot.

"We had a del
bouncy castle
coffee and cake
Duck' and 'Splat
a few.

"We raised a
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"The Seeing D
launched with
providing an al
of dogs to guid
she added.

To find out r
charity. visit se

The Hengist Field Care Home team were delighted to feature in their local newspaper recently, in an article praising their care and recent 'Good' Care Quality Commission (CQC) rating.

The article details some of the Commission's findings, including how care at Hengist Field is 'provided in a way that was considerate of peoples' diversity' including culture, religion and gender, as well as upholding respect and privacy.

The **Home** was also praised for its support of staff and targeted training.

Home Manager, Neli Koleva is delighted with the CQC's finding and thanks all her team for their hard work and commitment:

"I would like to take this opportunity and say a BIG THANK YOU to my dedicated staff, all of whom are caring and passionate in providing person-centered care to our residents. I am proud of my caring team, our bright and welcoming home, the variety of leisure activities we have on offer and the quality of our food."